

# NEW ENGLAND INSTITUTE OF TECHNOLOGY LEARNING RESOURCES CENTER

## GOALS AND OBJECTIVES

### I. SERVICE

#### A. *Clientele*

1. Provide resources and services to currently enrolled students, graduates, staff, and faculty at NEIT.
2. Share resources with the members of the Rhode Island Interrelated Library Network to which the LRC belongs.
3. Share resources with the members of OCLC (Online Computer Library Center) to which the LRC belongs.
4. When possible, extend assistance to clientele outside of the NEIT community (i.e. local businesses).

#### B. *Service*

1. Develop full learning resources and services.
2. Provide a quiet study area for faculty and students.
3. Provide services and resources during day and evening hours.
4. Provide a Media Room within the LRC for faculty and student use of media and audio-visual equipment.
5. Increase awareness of LRC services and resources among faculty, staff, students, and RHILINET libraries.
  - a. Develop publications that describe the LRC's resources and services and make them available in the LRC or distribute them in classes.
  - b. Provide requested information about services and resources to RHILINET members.
6. Increase the use of the Learning Resources Center.
  - a. Increase borrower's rate as measured by the number of materials circulated.
  - b. Increase use of media.
  - c. Continually assess the need to expand the LRC.
7. Provide telephone reference service when appropriate.

#### C. *Resources*

1. Provide computers and appropriate software in the LRC.
  - a. Maintain a working knowledge of reference software to assist in the use of computers.
  - b. Research and purchase software as the need arises.